TecNote 3100 - Setting Up Remote Desktop Access for ATMS. now Clients that use Windows XP

The purpose of this TecNote is to show the user how to configure a Windows XP Remote Desktop Client which will access ATMS.now on an agency's ATMS.now server. This allows transportation professionals to access their ATMS.now system anywhere that there is an IP connection as long as they have a laptop or PC with windows XP.

It is assumed that the server has already been set up for remote access by the ATMS.now administrator, IT department or an authorized agent.

Accessing Windows Remote Desktop

1) Go to your Windows XP desktop and toggle the <u>Start</u> Button to bring up the Start Menu



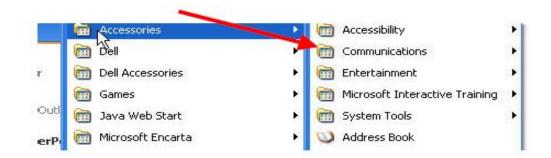
2) Choose *All Programs*



3) Choose Accessories



4) Choose Communications

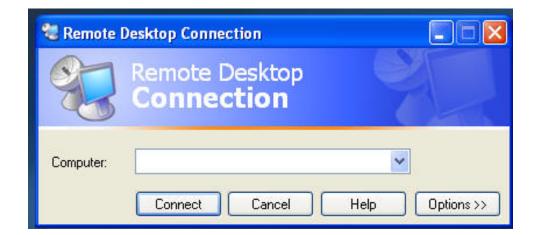


5) Choose Remote Desktop Connection



Running Remote Desktop Connection

1) When you bring up the Remote Desktop Connection, the following interface screen will appear:

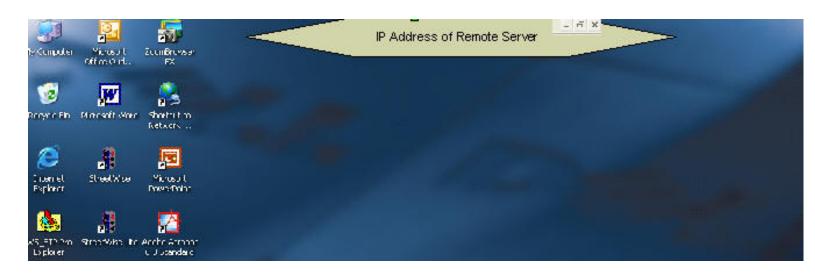


2) The user must put in the IP address of the remote server (such as 192.168.100.254) or the IP host name (such as vpn.hostname.com) of the ATMS.now server. This should be provided to you by the ATMS.now administrator as shown below:



3)Hit the Connect Key. Your computer will connect to the server and the remote session will begin.

4) You will be asked to log onto the server and will have to provide a typical Windows Username and password as determined by the server Administrator. Once logged in, an Information Bar will be placed on the top of your screen session which will tell you where the remote session is connected.



You can exit the remote session by hitting the "X" icon in the Remote session Information Bar.

Summary

By using Windows remote Desktop Connection a user which is allowed access to an ATMS.now server can quickly work on their system from anywhere.